

The **EAST BAY** is now powered by

CLEANER LOWER COST LOCAL ENERGY



East Bay Community Energy is your local public power agency, providing greener power, offering lower rates than PG&E, and supporting local community programs.

You're already enrolled!

Customers are automatically enrolled in the service selected by their city council. Customers may OPT UP to 100% green energy, or OPT DOWN to a lower cost service, by visiting ebce.org.

Your service options

Renewable 100 Get 100% renewable CA solar & wind power at slightly higher rates.

Bright Choice Our basic service, which includes about 40% eligible renewable power at rates 1% below PG&E.

Your city (or the county, for unincorporated areas) selected the default service for you. You can change your service by contacting us or visiting ebce.org. Your service level is printed on the reverse side.

EBCE designed our service choices to ensure that every customer can save money compared with PG&E rates.

Your monthly bill will come from PG&E. They will continue to do power line maintenance, electric transmission, and gas services. Visit ebce.org/about-our-rates to learn more.

Your EBCE service is:

Enrollment and service options As of November 2018, EBCE is the default electric provider serving Alameda County, except the cities of Alameda, Pleasanton, and Newark. Accounts within the participating 11 cities and the unincorporated county were automatically enrolled. Customers may also request to opt up, opt down, or opt out and return to PG&E bundled service at any time subject to the opt out guidelines.

Rates and fees EBCE's generation rates are managed to provide clean, green electricity to our community at competitive rates. Any future rate changes will be adopted at public meetings of the EBCE Board. As an EBCE customer, PG&E charges you a monthly Power Charge Indifference Adjustment (PCIA) and Franchise Fee Surcharge. EBCE has accounted for these additional exit fees and charges in its rate setting process.

Full details of the EBCE Terms and Conditions can be found at ebce.org/terms.

Billing As an EBCE customer, you will continue to receive a single monthly bill from PG&E that includes all electricity-related charges, including EBCE's generation charges. PG&E will continue to charge for gas services, transmission, distribution, public goods programs, and other non-generation charges at the same rates it charges customers who do not receive EBCE service.

Opt out You may opt out of EBCE service at any time by calling 1-833-699-EBCE (3223) or by completing the opt out form at ebce.org/opt-out.

Customer confidentiality EBCE is committed to protecting customer privacy. EBCE's customer confidentiality policy can be found at ebce.org/confidentiality.



1999 Harrison Street, Suite 800
Oakland, CA 94612

Resident Name
123 Address St.
Berkeley, CA 94702

Languages



Español ebce.org/es
中文 ebce.org/cn

Contact us

1-833-699-EBCE (3223)
customer-support@ebce.org