



# Understanding Your Bill

**While East Bay Community Energy (EBCE) is now procuring the electricity you use, PG&E will continue to provide billing and other services.**

- » PG&E will no longer charge you for electric generation. EBCE now procures electricity on your behalf. This is not an additional fee. EBCE charges replace charges you would have paid PG&E.
- » PG&E will continue to charge for electric delivery—the transmission and distribution of your electricity – as well as required regulatory and program charges at the same rate for all customers, regardless of the service provider. To learn more about your PG&E energy statement visit [pge.com](http://pge.com).
- » PG&E fees specific to Community Choice Energy Programs are factored into EBCE's rate setting process. Therefore, the total amount you pay on your PG&E bill will be less than (for EBCE's Bright Choice service) or equal to (for EBCE's Brilliant 100 service) what you would have paid PG&E for generation service.

The sample bill that follows is based on an A-10 rate schedule for a large commercial customer.

To compare your EBCE charges to what you would have paid PG&E for generation service:

- 1.** Sum the EBCE Net Charges (#14), Power Charge Indifference Adjustment (#9), and Franchise Fee Surcharge (#10). Those are your new charges.
- 2.** Compare that total to the Generation Credit (#8). This is the amount PG&E would have charged for their generation service based on your monthly use, but instead they credit you back that amount.
- 3.** For this customer on EBCE's Bright Choice service, the comparison is as follows: Generation Credit = \$12,094.19 while total charges = \$2,412.58 + \$63.64 + \$9,436.76 = \$11,912.98, which is the \$181.21 less than the Generation Credit. So this customer saved \$181.21 this month from EBCE service.

If you have any questions about your electric bill, you can contact EBCE's call center at 1-833-699-EBCE (3223). For more information, visit [ebce.org](http://ebce.org).





# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: [REDACTED]  
Statement Date: 07/17/2018  
Due Date: 08/03/2018

## Service For:



## Questions about your bill?

Monday-Friday 7 a.m.-9 p.m.  
Saturday 8 a.m.-6 p.m.  
Phone: 1-866-743-0335  
[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

## Local Office Address

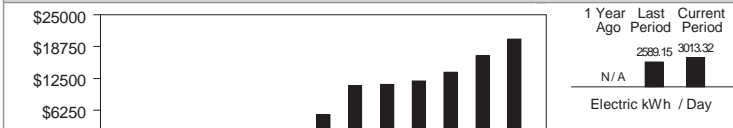
41800 BOSCELL RD  
FREMONT, CA 94538

## Your Account Summary

Amount Due on Previous Statement	\$17,066.98
Payment(s) Received Since Last Statement	-17,066.98
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$10,798.58
EAST BAY COMMUNITY ENERGY Electric Generation Charges	9,464.72

**Total Amount Due by 08/03/2018 \$20,263.30**

## Electric Monthly Billing History



1

### Account Number

You will need this number if you change your EBCE service level (Bright Choice, Brilliant 100, or Renewable 100) or opt out of EBCE service.

2

### PG&E Delivery Charges

This is PG&E's charge to deliver electricity over their transmission lines, maintain infrastructure and other fees to support customer service and billing.

3

### EBCE Electric Generation Charges

This charge covers EBCE's cost of purchasing clean electricity for customers.

4

### Total Amount Due

This is the total amount you pay to PG&E, conveniently on one bill for services provided by both PG&E and EBCE.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: [REDACTED]

Statement Date: 07/17/2018

Due Date: 08/03/2018

## Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

### Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

Time-of-use electric prices are higher on weekday afternoons and lower at other times of the day. The price you pay also changes by season. Prices are higher in the summer and lower in the winter.

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

### Your Electric Charges Breakdown

Transmission	\$1,965.13
Distribution	4,423.88
Electric Public Purpose Programs	1,294.04
Nuclear Decommissioning	19.29
DWR Bond Charge	529.38
Competition Transition Charges (CTC)	95.46
Energy Cost Recovery Amount	-4.82
PCIA	2,412.58
Taxes and Other	63.64
<b>Total Electric Charges</b>	<b>\$10,798.58</b>

\*PG&E\* refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2018 Pacific Gas and Electric Company. All rights reserved.

## 5 Your Electric Charges Breakdown

This is the summary of charges from electric generation, distribution and other fees, taxes and programs that fund regional or statewide programs such as assistance and efficiency rebate programs.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: [REDACTED]

Statement Date: 07/17/2018

Due Date: 08/03/2018

## Details of PG&E Electric Delivery Charges

06/07/2018 - 07/08/2018 (32 billing days)

Service For: [REDACTED]

Service Agreement ID: [REDACTED] **6**

Rate Schedule: A10SX Medium General Demand-Metered Service - TOU

06/07/2018 – 07/08/2018

<b>7</b>	Customer Charge	32 days	@ \$4.59959	\$147.19
	Demand Charge	214.800000 kW	@ \$19.52000	4,192.90
	Energy Charges			
	Peak	23,507.700000 kWh	@ \$0.22337	5,250.91
<b>8</b>	Part Peak	21,537.900000 kWh	@ \$0.16824	3,623.54
	Off Peak	51,380.550000 kWh	@ \$0.14017	7,202.01
<b>9</b>	Generation Credit			-12,094.19
	Power Charge Indifference Adjustment			2,412.58
<b>10</b>	Franchise Fee Surcharge			63.64

**11** Total PG&E Electric Delivery Charges **\$10,798.58**

2017 Vintaged Power Charge Indifference Adjustment

## Service Information

Meter #	[REDACTED]
Total Usage	96,426.150000 kWh
Serial	N
Rotating Outage Block	1A

### **6** Service Agreement ID

A service agreement documents your particular arrangement with PG&E (including billing days, metering information, and other factors) in order to calculate applicable charges. For customers with multiple meters under a single PG&E account, each meter will have a unique Service Agreement ID number.

### **7** Demand Charges

EBCE's 1.5% discount with Bright Choice service also applies to the generation-related demand charges.

### **8** Generation Credit

This is the generation fee now provided by EBCE's generation service, so PG&E credits this charge back to your account to avoid any duplication of generation fees. The credit is what PG&E would have charged you for electricity.

### **9** Power Charge Indifference Adjustment

PG&E charges EBCE customers a Power Charge Indifference Adjustment (PCIA), which is calculated based on the number of kilowatt-hours used each month. The PCIA is intended to ensure that EBCE customers pay the difference between what PG&E paid for power contracted to serve them prior to their switch, and the current market value of that power. The PCIA charge is factored into EBCE's rate setting process.

### **10** Franchise Fee Surcharge

The Franchise Fee is collected from PG&E to cover costs associated with rights to use public streets to provide gas and electric service. The franchise fee is factored into EBCE's rate setting process.

### **11** Utility Users' Tax

The Utility Users' Tax varies from city to city, and may not apply to every community in our jurisdiction. If your business or residence is already subject to this tax, you will continue to pay it as a EBCE customer.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: [REDACTED]

Statement Date: 07/17/2018

Due Date: 08/03/2018

## Details of EAST BAY COMMUNITY ENERGY Electric Generation Charges

06/07/2018 - 07/08/2018 (32 billing days)

Service For: [REDACTED]

Service Agreement ID: [REDACTED] ESP Customer Number: [REDACTED] **12**

06/07/2018 – 07/08/2018

**13**

### Rate Schedule: A10SX-Bright Choice

Max Demand Summer	214.800000	kW	@ \$5.32885	\$1,144.64
Off-Peak Summer	51,380.550000	kWh	@ \$0.05984	3,074.61
Part-Peak Summer	21,537.900000	kWh	@ \$0.08749	1,884.35
Peak Summer	23,507.700000	kWh	@ \$0.14179	3,333.16
			Net Charges	9,436.76

**15**

**14** Energy Commission Tax 27.96  
 East Bay Community Energy is your local electricity provider. We offer affordable rates and more clean energy.

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**Total EAST BAY COMMUNITY ENERGY Electric Generation Charges \$9,464.72**

For questions regarding charges on this page, please contact:

EAST BAY COMMUNITY ENERGY  
1111 BROADWAY FL 3  
OAKLAND CA 94607  
1-833-699-3223  
ebce.org

### Additional Messages

Thank you for being a valued customer of East Bay Community Energy (EBCE), the official electricity provider of Albany, Berkeley, Dublin, Emeryville, Fremont, Hayward, Livermore, Oakland, Piedmont, San Leandro, Union City, and unincorporated Alameda County. EBCE is a public agency that procures your power, increases the use of renewable energy, and invests revenues back into the community. Electricity from EBCE is delivered to you by PG&E, which remains an essential partner for power distribution, service, and billing. To learn more, please visit [ebce.org](http://ebce.org) or call 1-833-699-EBCE (3223).

**12**

### ESP Customer Number

This is your Energy Service Provider (ESP) Customer number for EBCE.

**13**

### Rate Schedule

This is your rate schedule determined by PG&E.

**14**

### Net Charges

This is the amount EBCE collects. Other fees found here, including the Energy Commission Tax and sometimes a local Utility User Tax, are paid by all PG&E customers so should be excluded from the comparison.

**15**

### Energy Commission Tax

This fee is collected on behalf of the California Energy Commission and applies to all customers, regardless of service provider. The California legislature established the Energy Commission tax in 1975. The tax provides additional funding for the California Energy Commission.