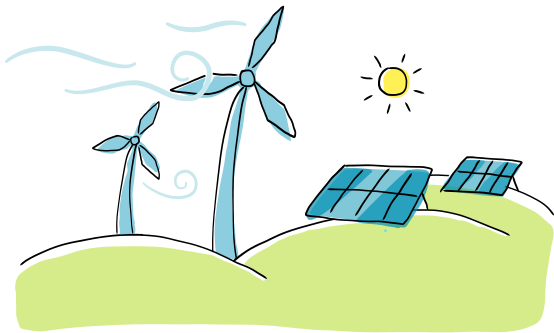
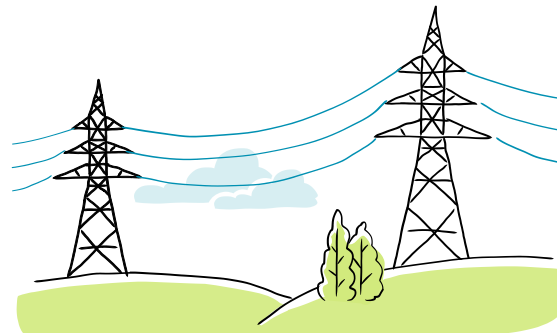


Understanding Your Bill



EBCE buys clean power at low rates for East Bay customers.

Customers on EBCE's Bright Choice plan can expect to pay slightly less than they would have paid PG&E. Customers on EBCE's Brilliant 100 service pay the same as they would have paid PG&E, but get a cleaner energy mix.



PG&E delivers that power and handles customer billing.

PG&E bills include the same fees, program charges, low-income discounts, and electric delivery rates for all customers regardless of whether they are on EBCE or not. In the East Bay, customers now receive a "generation credit" on the PG&E bill that offsets EBCE charges.

How to calculate your savings

Generation Credit

This is the amount PG&E would have charged for their generation service based on your monthly use. Find this on your energy bill in the section labeled 'Details of PG&E Electric Delivery Charges.'

\$ _____

A See page 3 for explanations of each line.

minus Power Charge Indifference Adjustment

Find this on your energy bill in the section labeled 'Details of PG&E Electric Delivery Charges.'

- \$ _____

B

minus Franchise Fee Surcharge

Find this on your energy bill in the section labeled 'Details of PG&E Electric Delivery Charges.'

- \$ _____

C

minus EBCE Net Charges

Find this on your energy bill in the section labeled 'Details of East Bay Community Energy Electric Generation Charges.'

- \$ _____

D

Total Cost Savings

= \$ _____

Sample bill of a residential customer:

ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: [REDACTED]-[REDACTED]
Statement Date: 04/07/2020
Due Date: 04/28/2020

Service For:
[REDACTED]

Your Account Summary

Amount Due on Previous Statement	\$57.95
Payment(s) Received Since Last Statement	-57.95
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$38.39
East Bay Community Energy Electric Generation Charges	23.41
Total Amount Due by 04/28/2020	\$61.80

Electric Monthly Billing History

Visit www.pge.com/MyEnergy for a detailed bill comparison

YOUR ACCOUNT NUMBER

You will need this number if you change your EBCE service level or opt out of EBCE service.

PG&E DELIVERY CHARGES

This is PG&E's charge to deliver electricity over transmission lines, maintain infrastructure, and other fees to support customer service and billing.

EBCE ELECTRIC GENERATION CHARGES

This charge covers EBCE's cost of purchasing clean electricity for customers, plus relevant local taxes.

TOTAL AMOUNT DUE

The total amount you pay to PG&E, conveniently on one bill for services provided both by PG&E and EBCE.

ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: [REDACTED]-[REDACTED]
Statement Date: 04/07/2020
Due Date: 04/28/2020

Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.
Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Rules and rates

[REDACTED]

Your Electric Charges Breakdown

Conservation Incentive	-\$10.05
Transmission	9.45
Distribution	24.66
Electric Public Purpose Programs	3.05
Nuclear Decommissioning	0.22
DWR Bond Charge	1.43
Competition Transition Charges (CTC)	0.27
Energy Cost Recovery Amount	-0.14
PCIA	6.66
Taxes and Other	2.84
Total Electric Charges	\$38.39

Important definitions

[REDACTED]

ELECRIC CHARGES BREAKDOWN

This is electric generation, distribution and other fees, taxes and programs that fund regional or statewide programs such as assistance and efficiency rebate programs.

Contact customer-service@ebce.org or call 1-833-699-EBCE (3223) with any questions.

A GENERATION CREDIT

EBCE now provides generation service for East Bay customers, so PG&E credits this charge back to your account to avoid any duplication of generation fees. The credit is what PG&E would have charged you for electricity.

B POWER CHARGE INDIFFERENCE ADJUSTMENT

PG&E charges EBCE customers a Power Charge Indifference Adjustment (PCIA), which is calculated based on the number of kilowatt-hours used each month. The PCIA is intended to ensure that EBCE customers pay the difference between what PG&E paid for power contracted to serve them prior to their switch, and the current market value of that power. The PCIA charge is factored into EBCE's rate setting process.

C FRANCHISE FEE SURCHARGE

This fee is collected by PG&E to cover costs associated with rights to use public streets to provide gas and electric service. This fee is factored into EBCE's rate setting process.

ESP CUSTOMER NUMBER

This is your customer service number for EBCE.

RATE SCHEDULE

This is your rate schedule determined by PG&E.

ENERGY COMMISSION TAX

This fee is collected on behalf of the California Energy Commission and applies to all customers, regardless of service provider.

D NET CHARGES

This is the amount EBCE collects for the power that you use.

ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: [REDACTED]
Statement Date: 04/07/2020
Due Date: 04/28/2020

Details of PG&E Electric Delivery Charges

03/03/2020 - 03/31/2020 (29 billing days)
Service For: [REDACTED]
Service Agreement ID: [REDACTED]
Rate Schedule: E1 T Residential Service

03/03/2020 - 03/31/2020	Your Tier Usage	1	2
Tier 1 Allowance	394.40 kWh	(29 days x 13.6 kWh/day)	
Tier 1 Usage	246.000000 kWh	@ \$0.23522	\$57.86
Generation Credit			-28.97
Power Charge Indifference Adjustment			6.66
Franchise Fee Surcharge			0.17
Oakland Utility Users' Tax (7.500%)			2.67
Total PG&E Electric Delivery Charges			\$38.39

2018 Vintaged Power Charge Indifference Adjustment

Service Information
Meter # [REDACTED]
Current Meter Reading 39,116
Prior Meter Reading 38,870
Total Usage 246.000000 kWh
Baseline Territory T
Heat Source H - Electric
Serial G
Rotating Outage Block 50

ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: [REDACTED]
Statement Date: 04/07/2020
Due Date: 04/28/2020

Details of East Bay Community Energy Electric Generation Charges

03/03/2020 - 03/31/2020 (29 billing days)
Service For: [REDACTED]
Service Agreement ID: [REDACTED] ESP Customer Number: [REDACTED]

03/03/2020 - 03/31/2020		
Rate Schedule: E1-Bright Choice		
Flat	246.000000 kWh @ \$0.11778	\$28.97
Power Charge Indifference Adjustment Credit		-6.66
Franchise Fee Surcharge Credit		-0.17
Bright Choice		-0.43
Local Utility Users Tax (7.500%)	Net Charges	21.71
Energy Commission Tax		1.63
EBCE offers Bright Choice at a 1.5% discount to PG&E generation rates and matches PG&E generation rates for Brilliant 100. Learn more at ebce.org/bill		0.07
Total East Bay Community Energy Electric Generation Charges		\$23.41

Service Information
Total Usage 246.000000 kWh

Additional Messages
[REDACTED]

Contact customer-service@ebce.org or call **1-833-699-EBCE (3223)** with any questions.

