Understanding Your Bill

**EBCE buys clean power at low rates for East Bay customers.**

Customers on EBCE’s Bright Choice plan can expect to pay slightly less than they would have paid PG&E. Customers on EBCE’s Brilliant 100 service pay the same as they would have paid PG&E, but get a cleaner energy mix.

**PG&E delivers that power and handles customer billing.**

PG&E bills include the same fees, program charges, low-income discounts, and electric delivery rates for all customers regardless of whether they are on EBCE or not. In the East Bay, customers now receive a "generation credit" on the PG&E bill that offsets EBCE charges.

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**How to calculate your savings**

**Generation Credit**

This is the amount PG&E would have charged for their generation service based on your monthly use. Find this on your energy bill in the section labeled ‘Details of PG&E Electric Delivery Charges.’

- $ ____________________________ A

**minus Power Charge Indifference Adjustment**

Find this on your energy bill in the section labeled ‘Details of PG&E Electric Delivery Charges.’

- $ ____________________________ B

**minus Franchise Fee Surcharge**

Find this on your energy bill in the section labeled ‘Details of PG&E Electric Delivery Charges.’

- $ ____________________________ C

**minus EBCE Net Charges**

Find this on your energy bill in the section labeled ‘Details of East Bay Community Energy Electric Generation Charges.’

- $ ____________________________ D

**Total Cost Savings**

= $ ____________________________

See page 3 for explanations of each line.
Sample bill of a residential customer:

**YOUR ACCOUNT NUMBER**
You will need this number if you change your EBCE service level or opt out of EBCE service.

**PG&E DELIVERY CHARGES**
This is PG&E’s charge to deliver electricity over transmission lines, maintain infrastructure, and other fees to support customer service and billing.

**EBCE ELECTRIC GENERATION CHARGES**
This charge covers EBCE’s cost of purchasing clean electricity for customers, plus relevant local taxes.

**TOTAL AMOUNT DUE**
The total amount you pay to PG&E, conveniently on one bill for services provided both by PG&E and EBCE.

**ELECTRIC CHARGES BREAKDOWN**
This is electric generation, distribution and other fees, taxes and programs that fund regional or statewide programs such as assistance and efficiency rebate programs.
**GENEATION CREDIT**
EBCE now provides generation service for East Bay customers, so PG&E credits this charge back to your account to avoid any duplication of generation fees. The credit is what PG&E would have charged you for electricity.

**POWER CHARGE INDIFFERENCE ADJUSTMENT**
PG&E charges EBCE customers a Power Charge Indifference Adjustment (PCIA), which is calculated based on the number of kilowatt-hours used each month. The PCIA is intended to ensure that EBCE customers pay the difference between what PG&E paid for power contracted to serve them prior to their switch, and the current market value of that power. The PCIA charge is factored into EBCE’s rate setting process.

**FRANCHISE FEE SURCHARGE**
This fee is collected by PG&E to cover costs associated with rights to use public streets to provide gas and electric service. This fee is factored into EBCE’s rate setting process.

**ESP CUSTOMER NUMBER**
This is your customer service number for EBCE.

**RATE SCHEDULE**
This is your rate schedule determined by PG&E.

**ENERGY COMMISSION TAX**
This fee is collected on behalf of the California Energy Commission and applies to all customers, regardless of service provider.

**NET CHARGES**
This is the amount EBCE collects for the power that you use.

### Details of PG&E Electric Delivery Charges

**03/03/2020 - 03/31/2020 (29 billing days)**

<table>
<thead>
<tr>
<th>Service For:</th>
<th>Service Agreement ID:</th>
<th>Rate Schedule:</th>
<th>( 1 )</th>
<th>( 2 )</th>
</tr>
</thead>
<tbody>
<tr>
<td>3014 FRUITVALE AVE APT 5</td>
<td>8758311136 ESP Customer Number: 8758311136</td>
<td>E1 T Residential Service</td>
<td></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Tier 1 Allowance</th>
<th>kWh (29 days x 13.6 kWh/day)</th>
<th>Generation Credit</th>
<th>Power Charge Indifference Adjustment</th>
<th>Franchise Fee Surcharge</th>
<th>Oakland Utility User’s Tax (7.500%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>394.40</td>
<td>297.86</td>
<td>28.97</td>
<td>6.66</td>
<td>0.17</td>
<td>2.67</td>
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</table>

**Total PG&E Electric Delivery Charges** $38.39

### Details of East Bay Community Energy Electric Generation Charges

**03/03/2020 - 03/31/2020 (29 billing days)**

<table>
<thead>
<tr>
<th>Service For:</th>
<th>Service Agreement ID:</th>
<th>Rate Schedule:</th>
<th>( 1 )</th>
<th>( 2 )</th>
</tr>
</thead>
<tbody>
<tr>
<td>3014 FRUITVALE AVE APT 5</td>
<td>8759623593 ESP Customer Number: 8758311136</td>
<td>E1-Bright Choice</td>
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</table>

<table>
<thead>
<tr>
<th>Rate Schedule</th>
<th>( 1 )</th>
<th>( 2 )</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flat</td>
<td>246.000000 kWh @ $0.11776</td>
<td>$28.97</td>
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<tr>
<td>Power Charge Indifference Adjustment Credit</td>
<td>-6.66</td>
<td></td>
</tr>
<tr>
<td>Franchise Fee Surcharge Credit</td>
<td>-0.17</td>
<td></td>
</tr>
<tr>
<td>Bright Choice</td>
<td>-0.43</td>
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**Total East Bay Community Energy Electric Generation Charges** $23.41

### Service Information

<table>
<thead>
<tr>
<th>Meter #</th>
<th>Current Meter Reading</th>
<th>Prior Meter Reading</th>
<th>Total Usage</th>
<th>Baseline Territory</th>
<th>Heat Source</th>
<th>Serial</th>
<th>Rotating Outage Block</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>39,116</td>
<td>38,870</td>
<td>246.000000 kWh</td>
<td>T</td>
<td>H - Electric</td>
<td>G</td>
<td>50</td>
</tr>
</tbody>
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### Additional Messages

Thank you for being a valued customer of East Bay Community Energy (EBCE), the official electricity provider of Albany, Berkeley, Dublin, Emeryville, Fremont, Hayward, Livermore, Oakland, Piedmont, San Leandro, Union City, and unincorporated Alameda County. EBCE is a public agency that procures your power, increases the use of renewable energy, and invests revenues back into the community. Electricity from EBCE is delivered to you by PG&E, which remains an essential partner for power distribution, service, and billing. To learn more, please visit [ebce.org](http://ebce.org) or call 1-833-699-EBCE (3223).