



DISCOUNT PROGRAMS WITH EBCE

East Bay Community Energy (EBCE) cares about offering our customers greener energy at lower rates and we understand that financial challenges can happen to anyone. That's one reason why customers with EBCE continue to be eligible for income-qualified support programs, such as CARE and FERA.

As an EBCE customer, if you are currently enrolled in any of the below programs, you will continue to receive your discounts with us. There's no need to re-apply; all enrolled customers will maintain their discounts with EBCE. Renewals and new enrollment applications are handled by PG&E - visit pge.com/financialassistance for more information and application instructions.

Family Electric Rate Assistance (FERA) Program

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on your electric bills. The program is designed for income-qualified households of three or more persons. The monthly discount is 18% on their electricity bill.

Medical Baseline

Medical Baseline is a financial assistance program for residential customers that have special energy needs due to qualifying medical conditions. Qualifying customers are allocated a larger quantity of energy within the Baseline tier of low cost power.

California Alternate Rates for Energy (CARE) Program

Qualified households receive discounts on their energy bills through the California Alternate Rates for Energy (CARE) Program. CARE eligibility is based on public assistance program participation or based on the number of individuals in your household and total gross household income. This monthly discount is a minimum of 30% on their electricity bill and a 20% discount on their natural gas bill.

To learn more about our services, visit the EBCE website at ebce.org/residents

Find Out if You're Eligible

Review the guidelines below. PG&E manages a pre-qualification service via text. Just text "CARE" to 20283. They will ask a few questions and let you know whether you can be enrolled right away or if you'll need to submit an application.

TOTAL GROSS ANNUAL HOUSEHOLD INCOME*		
Number of People in Household	CARE	FERA
1-2	\$33,820 or less	Not eligible
3	\$42,660 or less	\$42,661-\$53,325
4	\$51,500 or less	\$51,501-\$64,375
5	\$60,340 or less	\$60,341-\$75,425
6	\$69,180 or less	\$69,181-\$86,475
7	\$78,020 or less	\$78,021-\$97,525
8	\$86,860 or less	\$86,861-\$108,575
Each additional person, add	\$8,840	\$8,840-\$11,050

**Before taxes based on current income sources. Table data applies to residential, single-family customers. Income Guidelines are valid through 05/31/20.*

